



## Holbeach and East Elloe Hospital

### Current Visiting Arrangements

Applies from 6<sup>th</sup> July 2020 until further notice.

We thank all of those desperate to visit their loved ones for their patience and understanding. As you can appreciate it has been a testing time. We have all invested so much into getting to this point which makes taking steps towards the open visiting we previously enjoyed all the more important to all concerned. All of the residents that reside with us are vulnerable therefore we need to minimise the risk of infection from Covid 19 to in turn reduce the risk of potential transfer of infection to other members of this rather large household. Staff can minimise the risk by employing effective infection control techniques. Unfortunately, we cannot eliminate risk only manage it and for this we need visitors' co-operation. We are guided by Government advice.

You will not be permitted to visit if:

- You have symptoms of Covid 19.
- If you have been in contact with somebody who has symptoms of Covid 19 or has tested positive for Covid 19 in the last 14 days.
- If you feel unwell.
- If there is an 'Outbreak'

From 6th July we will admit visitors adhering to the following plan.

- Visiting will be limited to one hour per day per resident (Not per visitor)
- Maximum of two visitors per resident
- Visiting will be by appointment only as we have to ensure 2 metres social distancing can be maintained.
- Visitors will enter by the alternative front entrance that will be clearly signposted.
- Visitors will need to sanitise their hands before signing in the attendance book.

- Visitors then proceed directly to Dayroom 2 to visit your loved one. If the weather is conducive to outside visiting this will be employed. For those who are unable to go outside due to their specialised seating requirement they will remain in the dayroom. Social distancing of 2 metres must be adhered to at all times due to the vulnerability of the residents at Holbeach Hospital. This means that hugging, kissing and hand holding is unfortunately not permitted at this stage.
- Those who are visiting loved ones who are bed bound will be able to enter the building in the usual way. Visitors must proceed directly to their loved one's room. This is also by appointment only and following the same instructions regarding hand hygiene. As some of the rooms do not easily lend themselves to the 2 metres social distancing visitors to these resident's rooms must wear a face covering.
- Family room will not be available for use.
- Please use the designated toilet only.
- No children will be permitted to visit at this time.
- No walking the corridors will be permitted. If you need attention, please ring the call bell and wait for attention.
- This appointment system and limit on visiting does not apply to those visiting residents who are thought to be entering their final days of life.
- Any flouting of the guidance then the resident affected will have to be isolated for 14 days to limit the risk of potentially transmitting Covid infection to their fellow residents.
- Discrete supervision by staff will be undertaken.
- There will be a maximum of 20 visits a day which may mean you might not be able to visit every day. If there is a slot that becomes available please make it known to the manager/Nurse in charge if you would like to be contacted for a short notice visit.
- To make this fair for all please stick to the time slots given as this will enable us to get the most out of the limited time we have. Please be patient with staff as they will have to take on extra cleaning duties to facilitate your visit. Our residents will always come first.

The time slots will be;

- 10.30 – 11.30
- 11.30 – 12.30
- 1.30 – 2.30
- 2.30 – 3.30
- 3.30 – 4.30

Please visit our website regularly for updated advice on visiting. We look forward to seeing you all again and the return of a little normality.