

# Holbeach and East Elloe Hospital Trust

*Owned and Run by the Community*

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Please reply to:

Wednesday, 02 December 2020

*Dear Relative*

*The Trustees and the staff are, like you, are delighted that visiting your relative in the Hospital will soon become easier following the introduction of the new protocols relating to testing.*

*Regarding the use of Rapid Flow Testing, which is critical to visiting being re-introduced in a regulated manner, the current situation at HEEHT is:*

- *No Lateral Flow Testing equipment has yet been delivered*
- *The additional supplies of PPE which will be required for use by visitors and which is being supplied through the government supply portal has yet to be delivered*
- *The dedicated staff who will operate the testing regime etc have yet to receive the necessary training*
- *Whilst we have identified the area where testing will take place, which has to be isolated from the main hospital, the necessary work to prepare the area is on-going.*
- *Whilst all relatives will be afforded the opportunity to visit, the number we can accommodate on dally/weekly basis will be limited due to the testing process and we are unable to commence working with relatives until we have definitive dates as to when all the necessary arrangement, as outlined above, will be in place.*

*We understand your frustration regarding this matter and would assure you that all efforts to get a visiting programme in place are being taken but as you will see some of the matters that need attending to are out of our control.*

*Should you wish to discuss this matter please feel free to contact me.*

Mr. Chris Penney  
Chairman of Trustees

